Accessing the MyHousing Self-Service Portal

Accessing the MyHousing Self-Service Portal



The MyHousing Self-Service link can be found on the Housing at Lock Haven webpage. To access it, hover over the Campus Life tab at the top and click the Lock Haven option.

Accessing the MyHousing Self-Service Portal





Living in Lock Haven

Come home, as we love to say ... where more than 1,700 students do each year, living between residence halls, two apartment complexes, and a sweet suite-style complex – all within steps of dining options, available recreation, and picturesque views along the confluence of the Susquehanna River and Bald Eagle Creek. Some unique specialties include pet-friendly and gender-inclusive housing. No matter where you come from – a big school district or a high school where everyone knows everyone – you'll find your niche here.



On the Lock Haven Campus Life page, scroll down to the Living in Lock Haven section. Click on the Campus Housing button.

Snow coming

🚦 Q 🔎 🧶 🛱 🧿 🐂 🥵 🔗

Accessing the MyHousing Self-Service Portal



On the Housing at Lock Haven page, scroll down to the MyHousing Self-Service section and click on the MyHousing Self-Service button.

Logging In To MyHousing Self-Service

Logging in to MyHousing Self-Service

THD V Login × +		
\leftrightarrow \rightarrow C $\widehat{\mathbf{G}}$ $\stackrel{\mathbf{e}_{\overline{\mathbf{s}}}}{\longrightarrow}$ Ihup.datacenter.adirondacksolutions.com/LHUP_thd_test/d	ogin	☆
The Housing Director		
	Luser Name*	
LOCK	Password*	
HAVEN		
	Login	

1 To safeguard user security, session ends after 60 minutes of inactivity and upon refreshing / closing the page.

Breaking news Sen. Mitch McC.

📕 Q 🔎 🕼 🗊 🥥 🗮 🔮

へ 込 (二) 令 (1) ない 1:1-2/20/ Sign in to MyHousing Self-Service with your Commonwealth University email and password. It is the same username and password that you use for BrightSpace, Microsoft 365, etc.

NOTE: If you are having issues with logging in, please try using Mozilla Firefox or Google Chrome as Edge and Safari do not always work with our website.

Logging in to MyHousing Self-Service



Welcome to the MyHousing Self-Service home page. Here you can see an overview of your room selection, housing assignment, and meal plan.

On the far left, you will see the navigation menu. If you don't see it, click the ≡ icon in the top left corner. To close the navigation menu, click on the X in the top left corner.



Begin the Housing Selection for Returning Students process by signing your housing and meal plan agreement.

Click on Housing & Dining Agreements in the navigation menu to access the forms and agreements available in MyHousing Self-Service.

💙 🛃 THD V - Self Service Application 🗙 🛃 Self S	Service × +	- O
\leftarrow $ ightarrow$ \mathbf{C} $\widehat{\mathbf{G}}$ \mathbb{G} Ihup.datacenter.adiron	dacksolutions.com/lhup_thdss_test_support/navigation/student/my-screen	* 🕲
	<	🔆 Talon E
 Housing & Dining Agreements 1) Returning Student Housing & Dining Agreement (Fall 2025-Spring 2026) (Fall Semester) - Completed 2) Residency Requirement Exemption Request (Fall Semester) 3) Off Campus Dining Plan Agreement for Commuters or Evergreen Commons Residents (Fall Semester) 	 I on Eagle 000000 k us248@commonwealthu.edu Messages Messages Room Selection Tere are no room selections to display Assignments Tere are no active room assignments to list Eall Semester 	 Help Text If you are under the age of 18: Please make sure to fill out your Contacts under "Your Personal Information" and then "Your Contacts." This information is required to complete your contract only if you are under the age of eighteen. Thank you. Helpful Links There are no helpful links to display at this time.
♣ 17°F Light snow	👭 Q 🔎 🕼 🗐 🍋 💕 📷 🐢 📽	へ 🔌 📼 奈 🐗 🛵 2:4: 2/20/

In the Housing & Dining Agreements menu, you have three (3) choices:

- Returning Student Housing & Dining Agreement (Fall 2025-Spring2026) – Complete this agreement to sign up to live on campus next year.
- 2) Residency Requirement Exemption Request – Complete this form if you plan to live in Evergreen Commons or would like to be released from the on-campus residency requirement.
- 3) Off Campus Dining Plan Agreement for Commuters or Evergreen Commons Residents – Complete this agreement if you will be living off campus and want to buy a meal plan.



If you will be living oncampus, click 1) Returning Student Housing & Dining Agreement (Fall 2025-Spring 2026) to open the Housing/Food Service Agreement.

This agreement is a legally binding contract that covers the full academic year (fall and spring semesters).

Make sure you read through the entire agreement carefully!



At the bottom of the screen, you will sign the Housing & Dining Agreement.

You can do this by typing your name in the box provided so a hand drawn signature is generated for you.

Or you can click the "Use the signature pad to draw your signature" and sign using your finger, mouse, or pen.

Click the Continue button after you have signed your agreement.



The next screen is the My Information screen displaying a number of required questions.

Answering the "What type of room/suite/apartment do you wish to pick during room selection?" question is especially important. Your answer determines whether you can select a roommate or not. Without a roommate, you will be unable to select certain types of housing such as a private suite in Fairview Suites (aka a 2-person, 2bedroom suite).

👻 🏄 THD V - Student Applications 🛛 🗙 🚮 S	elf Service - Applications Ques × +		- 0
\leftarrow $ ightarrow$ $ extsf{C}$ $ heta$ $ heta$ lhup.datacenter.adi	rondacksolutions.com/lhup_thdss_test_support/navigation/a	applications/questions/369	* 😵
HANNEN .	×		👾 Talon Ea
K K K K K K K K K K K K K K K K K K K	What is the email address of the person that LHU should contact if you are determined to be a missing person? *	housing@lockhaven.edu 21 of 300 characters	
1) Returning Student Housing & Dining Agreement (Fall 2025-Spring 2026)	What is the name of the person that we should contact in case of emergency? *	Mom	
(Fall Semester) 2) Residency Requirement Exemption Request	What is the cell phone number of the person that we should contact in case of emergency?	570-484-2317	
(Fall Semester)	What is the email of the person that we should contact in case of emergency? *	housing@lockhaven.edu	
3) Off Campus Dining Plan Agreement	What is the home phone number of the person that we should contact in case of emergency? *	570-484-2278	
Residents (Fall Semester)	By checking, I certify that any information submitted is true and correct. I understand that any incomplete or untruthful responses may result in denial or rescission of housing or, if housing is granted, disciplinary sanctions and/or removal from housing. *	🔿 Yes 💽 No	
Snow coming 3:12 PM	Continue	o 📄 🚱 🔶 🗮 👜	へ 🔌 🖾 奈 (4)) 🛵 2:56 2/20/2

Please note, the person you list as your Emergency Contact and the person you list as your Missing Person Contact do not need to be the same person. We are legally required to give you the opportunity to list a different person for each contact.

Once you have answered all of the required questions, click the Continue button at the bottom of the screen.

✓ THD V - Student Applications × M	If Service - Applications Addr × + ondacksolutions.com/lhup_thdss_test_support/navigation/applications/addresses-contacts/369	- ○ ☆ @
	×	🔅 Talon Ea
K Kousing & Dining Agreements	Addresses/Contacts - 1) Returning Student Housing & Dining Agreement (Fall 2025-Spring 2026)	Help Text
1) Returning Student Housing & Dining Agreement (Fall 2025-Spring 2026)	Please save one Address/Emergency Contact at a time and click the Continue button when y are done.	/ou /ou Personal Information" and then "Addresses/Contacts." This information is required to complete your contract only if you are under the age of eighteen. Thank you.
(Fall Semester) 2) Residency Requirement Exemption	Addresses	← Helpful Links
(Fall Semester) 3) Off Campus Dining Plan Agreement	Required Completed Type City Zip Code X ✓ Primary Lock Haven 17745	There are no helpful links to display at this time.
for Commuters or Evergreen Commons Residents	Contacts	^
(Fall Semester)	Required Completed Type Name Mobile	
	X Y Parent/Guardian Mom 570-484-2377	
Snow coming 3:12 PM		へ 🔌 🖾 奈 (4)) 🛵 2:56 2/20/7

The next screen is the Addresses/Contacts screen. You are required to submit your primary home address into MyHousing Self-Service and the name of one parent or legal guardian.

Click on the pencil icon next to each category to edit your information. Make sure you click the Save button in each category before you click the Continue button at the bottom of the screen.

👻 🛃 THD V - Student Dining 🛛 🗙 🛃 S	elf Service - Applications Dinin × +	- 0
igodot $ ightarrow$ C $igodot$ $ ightarrow$ Ihup.datacenter.adi	rondacksolutions.com/lhup_thdss_test_support/navigation/applications/dining/369	* 0
LOCK	×	🔆 Talon Ea
 Kousing & Dining Agreements 1) Returning Student Housing & Dining Agreement (Fall 2025-Spring 2026) (Fall Semester) 	Dining Plan - 1) Returning Student Housing & Dining Agreement (Fall 2025-Spring 2026) This application requires that you select a dining plan to continue. Please select a dining plan and then click Submit.	• Help Text If you are under the age of 18: Please make sure to fill out your Contacts under "Your Personal Information" and then "Addresses/Contacts." This information is required to complete your contract only if you are under the age of eighteen. Thank you.
 2) Residency Requirement Exemption Request (Fall Semester) 3) Off Campus Dining Plan Agreement for Commuters or Evergreen Commons Residents 	 In Meals with 250 Flex <i>10 meals per week plus \$250 in FLEX. Available to all students.</i> Dining Plan Fee: \$0.00 Total Fee : \$0.00 	C Helpful Links There are no helpful links to display at this time.
(Fall Semester)	 10 Meals with 300 Flex 10 meals per week plus \$300 in FLEX. Available to all students. Dining Plan Fee: \$0.00 Total Fee: \$0.00 	

You will select your meal plan on the next screen.

Students living in Fairview Suites or Smith Hall are required to select either the 19 Meals, 14 Meals, 10 Meals, or the 175 Block plans. If you accidently select a commuter meal plan, your meal plan will be changed to the 10 Meals plan.

Students living in Campus Village may select any available plan including the 75 Block Plan for commuter students.

✓ M THD V - Student Dining × M Sel ← → C 命 いいいのでのです。	f Service - Applications Dinir × + ondacksolutions.com/lhup_thdss_test_support/navigation/applications/dining/369	- 0 * 8
HACK.	×	🔆 Talon Ea
 K X Housing & Dining Agreements 1) Returning Student Housing & Dining Agreement (Fall 2025-Spring 2026) (Fall Semester) 2) Residency Requirement Exemption Request (Fall Semester) 	 75 Block with 250 Flex 75 meals per semester plus \$250 in FLEX. This plan is only available for students living in Campus Village, Evergreen Commons and our off campus students. Dining Plan Fee: \$0.00 Total Fee : \$0.00 	
3) Off Campus Dining Plan Agreement for Commuters or Evergreen Commons Residents (Fall Semester)	 75 Block with 300 Flex 75 meals per semester plus \$350 in FLEX. This plan is only available for students livin Campus Village, Evergreen Commons and our off campus students. Dining Plan Fee: \$0.00 Total Fee: \$0.00 	
Line 18°F Cloudy	📕 Q 🔎 🕼 🥥 🗮 🌮 👯 📖	へ 🔌 🖾 奈 如) 🛵 3:15 2/20/2

After selecting your meal plan, scroll to the bottom of the screen and click the Submit button.

×	🔆 Talon E
Housing & Dining Agreements 1) Returning Student Housing & Dining Agreement (Fall 2025-Spring 2026) (Fall Semester) - Completed 2) Residency Requirement Exemption Request (Fall Semester) 3) Off Campus Dining Plan Agreement for Commuters or Evergreen Commons Residents (Fall Semester) Housing Plan Agreement (Fall Semester) (Fall Semester) Besidents (Fall Semester) (Fall Semester)	 Help Text If you are under the age of 18: Please make sure to fill out your Contacts under "Your Personal Information" and then "Addresses/Contacts." This information is required to complete your contract only if you are under the age of eighteen. Thank you. Helpful Links here are no helpful links to display at this ime.

Congratulations! You have successfully signed your housing and meal plan agreement for the Fall 2025 – Spring 2026 academic year! This means you have completed the first step of the Housing Selection for Returning Student process.

But wait, you are not finished! You still have to complete Step 2: Personal Information & Roommate Matching and Step 3: Select Your Room.

Continuing the Housing Selection Process

💌 🚮 THD V - Student Dining 🛛 🗙 🛃 S	elf Service - Applications Com 🗙 🕂	- 0
← → C ⋒ ≌ Ihup.datacenter.ad	rondacksolutions.com/lhup_thdss_test_support/navigation/applications/complete/369	*
LAXES	×	🔶 Talon
< ×		
Housing & Dining Agreements	Thank you for completing Step 1 of the Housing Selection for Returning Students process by signing and submitting your Commonwealth University-Lock Haven	Help Text
1) Returning Student Housing & Dining	Housing and Food Service Agreement. This agreement will now be on file with the CU- Lock Haven Housing & Residence Life Office and obligates you to live on-campus for the next academic year even if you do not complete the rest of the process.	If you are under the age of 18: Please make sure to fill out your Contacts under "Your Personal Information" and then
Agreement (Fall 2025-Spring 2026)	<u>Next Steps</u>	"Addresses/Contacts." This information is required to complete your contract only if you
(Fall Semester) - Completed	Step 2: Answer the Personal Information questions and Request Roommate(s). You	are under the age of eighteen. Thank you.
2) Residency Requirement Exemption	must answer your Personal Information questions even if you request a roommate or plan to select an apartment/suite/room without a roommate.	
Request	You must have the exact number of roommates requested in MyHousing Self-	🖙 Helpful Links
(Fall Semester)	Service to fill the number of beds in the apartment/suite/room that you want to select. For example, if you want to select a 2-person, 2-bedroom suite in Fairview Suites	
3) Off Campus Dining Plan Agreement	(aka a private suite) you must first request a roommate. If you want to select a 1- bedroom, 1-person suite in Fairview Suites (aka a shared suite as a single), you do not need to request a roommate.	There are no helpful links to display at this time.
for Commuters or Evergreen Commons	Step 3: Select your Fall 2025/Spring 2026 housing during one of the selection dates in -	
Residents		
(Fall Semester)		
	Home	
▲ 18°F		
Cloudy		

Click the Home button to move on to Step 2: Personal Information and Roommate Matching. All students must answer the Personal Information questions in MyHousing Self-Service even if they do not need to search for a roommate. In the event that your roommate does not return or you do not complete the housing selection process but are required to live on campus, we will assign you a roommate. We will try to match your answers to your new roommate so it is in your best interest to have them completed.

Y THD V - Self Service Settings ×	Self Service × +	- 0
\leftrightarrow \rightarrow C $\widehat{\mathbf{C}}$ $\stackrel{\mathbf{c}_{\overline{\mathbf{c}}}}{\rightarrow}$ Ihup.datacenter.ad	lirondacksolutions.com/lhup_thdss_test_support/navigation/student/my-screen	* 0
	×	🔆 Talon Ea
Home Housing & Dining Agreements Your Personal Information Nom Selection Your Meal Plan Your Meal Plan RCR/Damages	Talon Eagle 0000000 kms248@commonwealthu.edu Messages	 Help Text If you are under the age of 18: Please make sure to fill out your Contacts under "Your Padresses/Contacts." This information is required to complete your contract only if you are under the age of eighteen. Thank you. Helpful Links
🗭 Logout	Room Selection There are no room selections to display	There are no helpful links to display at this time.
	Assignments There are no active room assignments to list Dining	
	Fall Semester	
Witch McConnell	📲 Q 🔎 🕼 🧐 📮 🐓 颽	へ 🔌 🔤 奈 🗇 🕰 1599 2/20/2

From the MyHousing Self-Service home screen, click on Your Personal Information in the navigation menu on the left to fill out your personal information.



Under the Your Personal Information menu, click on My Info.

My Info includes questions about your lifestyle and preferences. The answers to these questions can be used to match you with a roommate.

Even if you already know who you want to live with or plan to select a room without a roommate, you still need to complete the My Info screen.



In the For the Term field at the top, the current spring semester will automatically be selected. You will need to change this to the upcoming Fall Semester before you answer the My Information questions.

Once you've changed the For the Term field, answer all of the questions on the My Information screen and click the Save button at the bottom.



If you will be searching for a roommate and do not know who that person will be, take a moment to also complete the Roommate Profile page.

🗸 🛛 THD V Quick Lookup 🛛 🗙 🚮	Self Service - Student Profile × +		- O
← → C ଲ ≌ Ihup.datacenter.adi	rondacksolutions.com/lhup_thdss_prod_support/navigation	/student/profile	*
	×		🔆 Talon
Your Personal Information	Roommate Profile		Help Text
My Info Addresses/Contacts	Profile Privacy Display my information and my prof *		If you are under the age of 18: Please make sure to fill out your Contacts under "Your Personal Information" and then "Addresses/Contacts." This information is required to complete your contract only if you
Roommate Profile	Contact Preference Type Personal Email	Contact Information taloneagle@gmail.com	are under the age of eighteen. Thank you.
	My Profile Hi, my name is Talon Eagle. I am a huge sp can find me at Lock Haven sporting events	ports fan. When I am not studying, you	⇔ Helpful Links
		<i>"</i>	There are no helpful links to display at this time.
	Update Roommate Profile		
Cloudy	📕 Q 🗖 🔮	🗉 🧿 🖿 🌵 🔮	へ 🔌 🗐 ஒ փ) D 2/2

To create your Roommate Profile, fill in the information and click the Update Roommate Profile button at the bottom.

NOTE: Make sure the Profile Privacy is set to "Display my information and profile". Otherwise, other students won't be able to see and find your profile when searching/requesting you as a roommate in MyHousing Self-Service.

THD V - Self Service Settings ×	Self Service × +	- 0
\leftarrow \rightarrow C \bigcirc Ihup.datacenter.ad	lirondacksolutions.com/lhup_thdss_test_support/navigation/student/my-screen	* 🕲
LAXES	×	🔆 Talon Ea
 Home Housing & Dining Agreements Your Personal Information Room Selection 	Talon Eagle 00000000 kms248@commonwealthu.edu	• Help Text <u>If you are under the age of 18</u> : Please make sure to fill out your Contacts under "Your Personal Information" and then "Addresses/Contacts." This information is required to complete your contract only if you are under the age of eighteen. Thank you.
Y Your Meal Plan	P Messages	
RCR/Damages		Helpful Links
🕪 Logout	Room Selection There are no room selections to display	There are no helpful links to display at this time.
	Assignments	
	There are no active room assignments to list	
	X Dining	
	Fall Semester	
Jreaking news Mitch McConnell	🚦 Q 🗖 🅼 🗟 🧿 📮 🗳 🗊	へ 🔌 🖾 奈 如 🛵 1:55 2/20/3

To start the roommate matching process, click on Room Selection in the navigation menu on the left.



Click on Select Roommate in the Room Selection menu.

Make sure the Fall Semester is selected in the For the Term field at the top of the screen.

THD V - Self Service Settings × 🛃 S	ielf Service - Assignments Roor × +		- 0
← → C ⋒ ≌ Ihup.datacenter.adi	irondacksolutions.com/lhup_thdss_test_support/navigation/a	issignments/roommates	* 0
LOCK	×		talon E
Koom Selection	Roommate Requests (0)	~	make sure to fill out your Contact under "Your Personal Information" and the "Addresses/Contacts." This mormation is required to complete why contract only if you are under the age of the nteen. Thank you.
Select a Room/Suite	Pending Roommate Requests (0)	~	c , belpful Links
	Search for Roommate		There are no helpful links to display at this time.
	First Name	First Name	
	Last Name	Last Name	
	Email	Email	
	Housing Choice	Housing Choice 👻	
	Begin Search		
Jeeking news Mitch McConnell	📕 Q 🗖 🔮	🗉 🧿 📮 🇳 📷	<u>^ እ</u> ፪ ଚ୍ሳ) 🔄 2/20/

Click the dropdown arrow on the Search for Roommate tab. The dropdown arrow will reveal several search fields.

If you already know who you want to room with, type in their first and/or last name in the appropriate fields and click the Begin Search button.

If you do not have a specific person in mind, you can use the other fields in order to find someone with a similar roommate profile to yours.

NOTE: In order to select a roommate, all parties must have completed the Housing Agreement.



Lock Ha

Your search results will appear underneath Begin Search, and then you can click the Request Roommate button.

NOTE: Sometimes entering too much criteria can narrow the results. If you are not finding any results, or too many results, try clearing some of the search criteria to expand your options.



Once you send a request, it will appear under Pending Roommate Requests.

Please note that the person you are requesting must accept your request in their MyHousing Self-Service account for your roommate group to be fully matched.



To accept a roommate request, log in to MyHousing Self-Service, click on Room Selection, and click on Select Roommate. Make sure the Fall Semester is selected at the top to see the person who sent you a roommate request. Click the three vertical dots to the left of the person's name to open the Pending Roommate Requests menu. Click the accept icon to accept the roommate request.

Room Selection

Opens March 12, 2025

Step-By-Step Instructions Coming Soon!